

# GENENTECH HEALTHCARE INTERNSHIP PROGRAM (gHIP)



## SUCCEEDING IN gHIP

This internship is intended as a one-year immersive patient access experience designed to broadly inform a potential next step toward a healthcare-related advanced degree or profession. The intern will act as a liaison between patients, providers, distributors and insurance carriers to ensure services are provided in the least restrictive and least costly manner.

### Qualifications:

- Bachelor's degree is preferred, with the intention of continuing on to a health profession or higher education in the medical field.
- Ability to apply insight and understanding about emotions and human responses to create and maintain positive interpersonal interactions.
- Demonstrates effective problem-solving skills and provides excellent customer service.
- Ability to work collaboratively in a team structure and responsibly delegate next steps to appropriate team members.

## EMBRACING DIVERSITY AND INCLUSION

Diverse perspectives are essential to each project we take on. We firmly believe that embracing diversity and inclusion drives innovation and contributes to equitable healthcare access for all.

Here at Genentech, that means fostering belonging within our own walls, advancing inclusive research and health equity in our industry at-large and transforming society through partnerships across healthcare, education and within all communities.

As a gHIP participant, you will be a part of a program that supports diversity and inclusion for our people, partners and patients.

## OUR FOCUS IS PATIENT CARE

Our goal at Genentech Access Solutions & Patient Services is to help patients start and stay on their life changing therapies. Interns in this program will rotate through Access Solutions departments, and in doing so will gain a greater understanding of different therapeutic areas, the reimbursement landscape, and the patient experience, while playing a key role in supporting patients on their journey.

This internship allows the participant to engage a diverse set of stakeholders across a wide variety of disease states, including asthma, multiple sclerosis, oncology, macular degeneration and more.

### Rotations occur in the following roles:

- Reimbursement Specialist
  - Investigates patient's insurance benefits and obtains prior authorization information of Genentech products at the patient/family request.
  - Functions as an advocate for and a resource to customers and their professional organizations in the areas of reimbursement and managed care.
- Case Manager
  - Educates, informs, and assists patients and providers to navigate through the reimbursement process for the assigned product.
  - Identifies and facilitates referrals to alternative coverage options and financial assistance programs for patients who are under insured or require copay assistance.
- Foundation Specialist
  - Assist patients and providers in the enrollment process of the Genentech Patient Foundation, which can provide free medication to uninsured and underinsured patients.
  - Evaluates patient eligibility across key criteria and communicates determinations.

In addition to experience gained through daily work, this internship will provide opportunities for learning and growth. Interns will learn about hot topics in the healthcare industry from speaker engagements and live events, such as manufacturing tours. Each intern will be paired with a mentor, who will support and guide them in both their Genentech work and in preparing for the next steps in their career. Interns will also have access to the Genentech CareerLab - an excellent resource to help with resume development, interview prep, skill building, and more.

The internship is offered for 12 months beginning in June 2022. This position is located in Portland, Oregon.

## TAKE THE FIRST STEP

If you qualify, now is your chance to embark on a career where you can help deliver improved patient outcomes. To apply for this position, click [here](#). We encourage applicants from all backgrounds to apply, especially those from historically underrepresented groups.

Applications will be due on **Friday, March 11**.